

## **SALIENT INSTRUCTIONS FOR SWIMMING POOL, GYM & STEAM BATH**

### **1. Membership/ Registration/Monthly Subscription**

- a. The instructions may change from time to time and all members will abide by the new instructions.
- b. Time / shift will be asked from members on getting new membership and will be strictly adhered by the members.
- c. Registration fee / monthly subscriptions will be non refundable and non transferable.
- d. Monthly subs will be collected from the date of membership.
- e. Monthly subs for preceding month will be collected up to 25<sup>th</sup> of each month.
- f. DHA has the right to periodically change the rates and shift timings.
- g. The rates of membership and subs will be revised by 30 June and will be applicable by 1<sup>st</sup> July each year. Any change/inc in the subs will be applicable from 1<sup>st</sup> July for the member interested in paying qtlly or yearly subs.
- h. Family membership is for the real family members.

### **Cancellation of Membership**

- a. Any member who fails to deposit monthly subs for consecutive 3 x months, his membership will be ceased and if that member becomes defaulter for more than 6 months, his membership will be cancelled and he will be required to take new membership after paying all previous dues.
- b. DHA reserves the rights to cancel the registration/membership on violation of sports complex standing operating procedures and without assigning any reason.
- c. If a member desires to get his membership cancelled, following will be done:-
  - (1) Member will apply in writing.
  - (2) Member will deposit back his membership card.
  - (3) Member will clear his all dues, if in balance.
  - (4) Entry In any facility of Swimming Pool Complex will be restricted forthwith.

(5) On approval, he will be informed on telephone.

### **Freezing of Account**

- a. If any member does not want to use the facility for a month or more, he will have to submit an application a week in advance to get the approval. However he will have to pay 15% of the monthly subs for the absence months.

### **Restricted Entry**

- a. Entry in the Swimming Pool Complex will be on showing membership card. The card will be deposited at reception before getting locker's keys / token for entrance in Swimming Pool / Gym. The lockers will be emptied and keys will be deposited back while exiting the respective area.
- b. Registration for swimming pool will also hold good for using Gym after paying its prescribed subs till the time swimming pool is closed during winters.

### **Loss of MS card**

- a. In case the membership card is lost, the member will immediately inform management in writing and will apply for duplicate card. Member will have to pay Rs. 100/- for duplicate / subsequent card.

### **Guests**

- a. Guests will be only permitted if there is a vacant place available in side Swimming Pool / Gym.
- b. One member can bring 3 x guests in a month, on payment of charges through coupons.

### **Notice Board**

- b. Important instructions or notices will be displayed on the notice board placed outside the reception. Members are expected to read relevant notices / instructions on their every visit to remain abreast with latest information.

## **2. General Instructions**

### **Mandatory**

- a. Coaching to non swimmers will only be done by swimming pool staff. No parents / guardians will be allowed to give coaching independently.

- b. A medical fitness certificate is mandatory from DHA Medical Centre for obtaining Swimming Pool membership. No members will be allowed in case of skin disease, blisters, cuts or any communicable disease. Decision of DHA staff will be final in this regards.
- c. Swimming, exercises in Gym and use of Steam Bath will be at the member's own risk. DHA will not be responsible for any mishap.
- d. Friday or any other day as desired by DHA will be observed as closed/ maintenance day.
- e. Father, mother or guardian must accompany children under 10 years of age and they will be responsible for their safety.
- f. Ladies accompany their children under 10 years of age and coming at gents time, will sit near kid's pool only.
- g. Kids under 3 years of age will be allowed only after putting on swimming dippers.
- h. Children under 5 years will be allowed only in Kid's pool and not in main pool.
- j. Members will not indulge with staff in any unnecessary discussion, however, suggestions / complaints may be endorsed on suggestions book for comments of concerned authorities.
- k. Members must put on Swimming costumes / nose plugs before getting into Swimming Pool.
- l. Bath is mandatory before entering the Swimming Pool.
- m. No mobile phone / cameras or photography is permitted inside Swimming Pool Complex. Such item will be collected at the reception.
- n. Vehicles will be parked in the parking area and not in front of reception.
- o. Valuables should not be brought; DHA will not be responsible for their safe custody or loss.
- p. Members are expected to keep the decorum of the Swimming Pool Complex. Any member who misbehaves with staff or is involved in illegal activity, his/her entry will be stopped forth with and his/her case for cancellation of membership will be fwd to the sports Branch.
- r. Swimming Pool will be functional in summer season however in winter it will be functional provided gas connection is avail.

**No gifts**

Members are requested not to give any gift to any staff member.